

Professional Environmental, Health
& Safety data management systems



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Monitoring data management systems



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Viridor use Monitor Pro to manage environmental data and now for incident and compliant management

Viridor are one of the UK's leading resource and waste management companies and work with more than 80 local authorities and thousands of private customers.

Viridor has 100's of operational and closed assets across the UK and since 2004 they have been using MP-5 to manage a range of data including a number of data types (waste acceptance data, groundwater, leachate, dust, noise, gas, surface water and weather). There are currently more than 45 users of the system within the company solely managing environmental data using MP-5.

In 2008 Viridor wanted to extend the use of our systems to manage incident, compliant, feedback and audit information for both internal and external purposes.

For example in the latter case, under Viridor's Environmental Permits to operate, they are required to report to the Environment Agency (the UK regulatory body) if there is a breach of a compliance threshold, or if an incident occurs which is likely to lead to a significant breach (e.g. a failure of environmental control equipment).

In the past Viridor have used their own desk based MS Access database, and have been reliant on paper copies of reports which have then been entered manually into the Access system. This process was both laborious and error prone. It also did not assist the overall incident and complaint management process and incidents and their follow-up actions could not be effectively tracked.

Viridor now use Monitor-Pro IMS for this purpose. This is a browser-based incident management and reporting system which provides a holistic environment in which all incidents are now managed. It links data from MP-5 from the viewpoint of environmental compliance data but also allows direct input of a large number of other incident types.

The categories of incident

managed in the system include:

- Accidents or injuries
- Complaints / feedback
- Dangerous occurrences
- Environmental incidents or breaches
- Near misses
- Audit non-conformances
- Road Traffic accidents

- Security breaches (theft, vandalism etc)

The system allows the management of incidents across all Viridor's sites, allows them assign actions to individuals, follow-up and eventual close-out for particular incidents, flags up potential external reporting requirements (e.g. RIDDOR events) as well as providing internal reporting needs, thereby enabling the company to see trends in incident type so that mitigating actions can be put in place.

